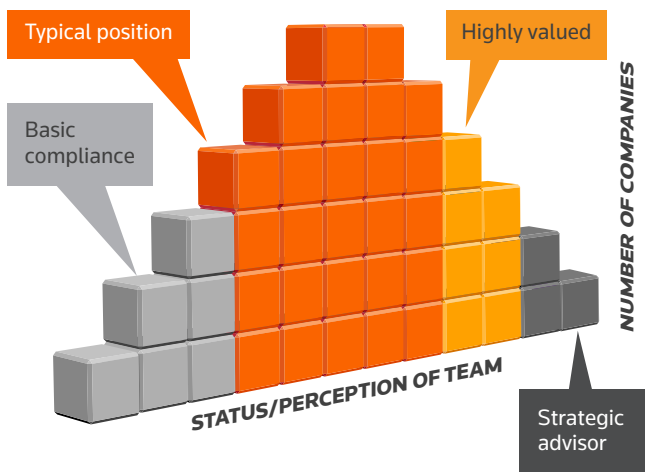


HOW COMPANIES ARE FACING UP TO INCREASING TAX BURDENS

Value-added tax (VAT), goods and services tax (GST), and sales and use tax are a primary concern for many tax leaders.



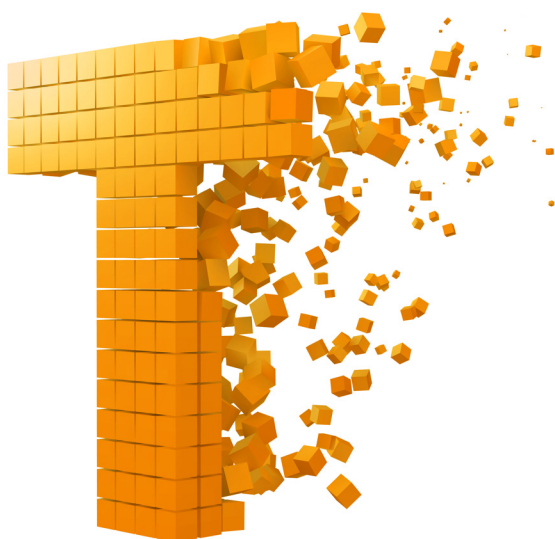
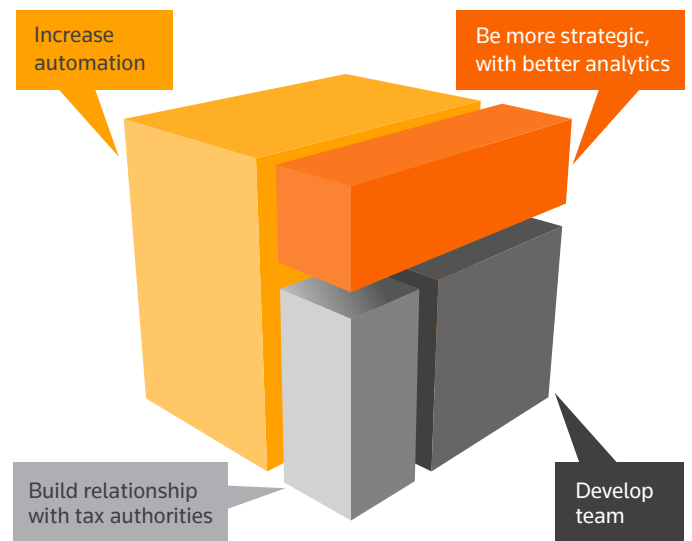
THE PERCEIVED ROLE OF INDIRECT TAX TEAMS



Tax leaders are eager to move from compliance to an advisory role. However, much depends on involvement in other departments and learning new skills, like technology.

FIVE-YEAR TEAM GOALS

To build towards a strategic advisor role within five years, managers identified four top tactics.



EMBRACING TECHNOLOGY

Most managers recognised technology could improve data quality and enhance planning and analysis. Used properly, the data underlying indirect tax systems provides up-to-date insights in business, supply chains, and customer activities.